



REDCap Survey Development and Features

Janet Truebig REDCap@Yale Team 4/16/2024

Objectives

- Review how to set up a survey
- Learn about the options that are available for survey distribution
- Understand how to set up survey scheduling
- Learn how to track survey responses
- Demonstrate how to set your user rights



REDCap Survey

- In REDCap, a survey is a version of a data form that is completed by a study participant without logging into the REDCap system
- REDCap offers two survey options:
 - 1. Public
 - 2. Private

Public Survey

- A public survey must be the first form in your project.
- A new record is created each time a survey is submitted.
- You will generate one survey link for all participants.
- Responses can be anonymous (if no identifying information is collected)

Common use cases:

- Opinion survey
- Polling survey

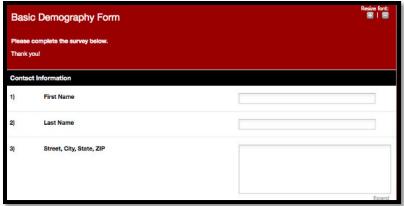


Private Survey

- A private survey does <u>not</u> need to be the first form of your project.
- Responses are linked to a participant record where they can be tracked and identified.
- You will generate a unique survey link for each participant.
- The record can be created before a participant fills out the survey.
- You can designate an email field or use a participant list to send a survey invitation.

Common use cases:

- Follow up survey
- Health History survey

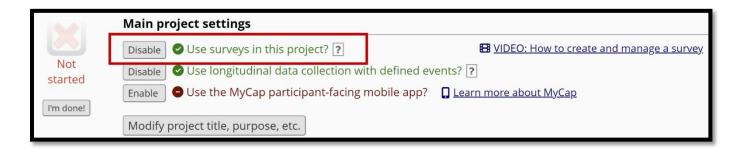




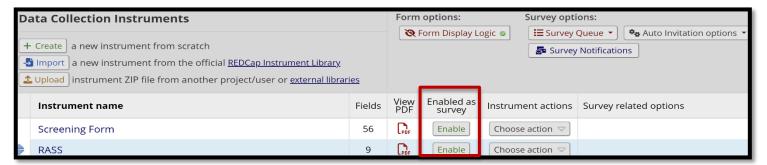
Survey Setup

Enable a Survey

1. In *Main Project Settings*, **Enable** the setting *Use surveys in this project?*



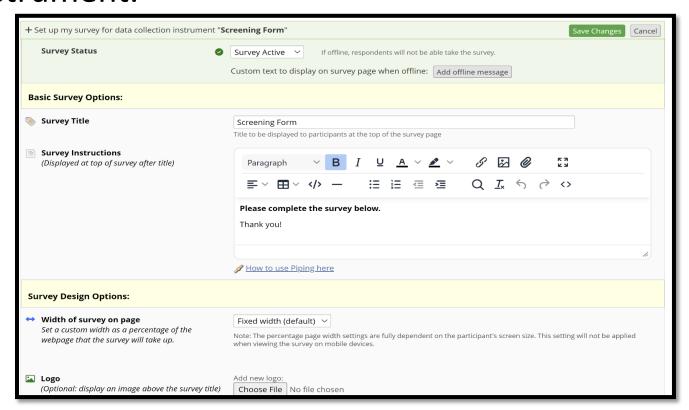
2. In the *Online Designer,* you can now enable specific instruments as surveys





Basic Survey Options

 Clicking 'Enable' on the Online Designer page will bring you to the survey setup page for that specific instrument.





Survey Customization Options*

Examples include:

- Pagination
 - Single page / one section per page
- Allow save and return option
 - Allow respondents to leave the survey and return later
- Auto-continue to the next survey
 - Automatically start the next survey instrument after finishing this survey
- Options related to survey stop actions
 - Save or discard survey responses when stop action is triggered

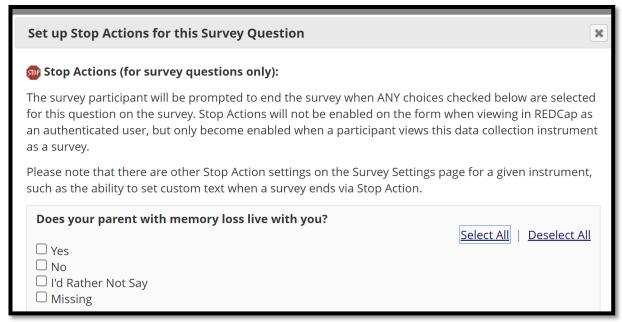
^{*} Refer to slides 47 -50 for a complete list of survey customization options



Set Up Stop Action from Online Designer

 'Stop Actions' will end a survey if a participant selects the stop trigger condition







Questions?

Survey Distribution

Survey Distribution Options

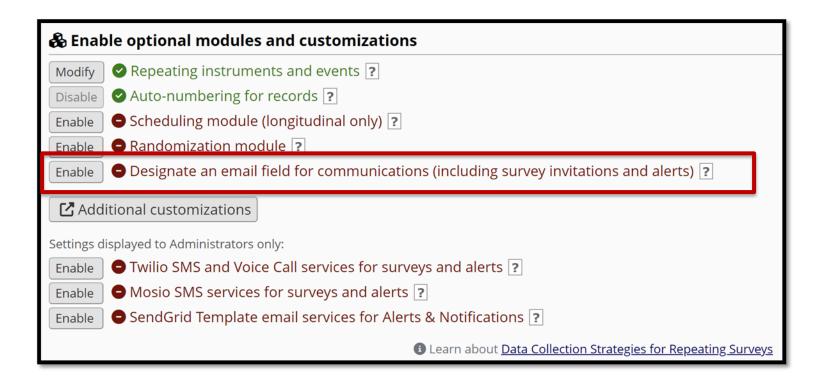
- 1. Automatic Survey Invitation (ASI)
- 2. Survey Queue
- 3. Participant list -> Compose Survey Invitation
- 4. Alert and Notification
- Compose survey invitation option on the data entry form

Option 1: Automatic Survey Invitations (ASI)

- Survey invitations can be scheduled to be sent automatically (i.e. without a person sending the invitation) based upon specific conditions such as
 - If the participant completes another survey in your project
 - If certain data values for a record are fulfilled.
- This option requires that you designate an email field for sending the survey invitation.

Option 1: Automatic Survey Invitations (ASI) Set Up

 You can enable ASI as an optional module and customization in the Project Setup



Choose an email field to use for invitations to survey participants:

-- select a field -- ×

You can capture email addresses for sending invitations to your survey participants by designating a field in your project. If a field is designated for that purpose, then any records in your project that have an email address captured for that particular field will have that email address show up as the participant's email address in the Participant List (unless an email address has already been entered for that participant in the Participant List directly).

Using the designated email address field can be especially valuable when your first data collection instrument is not enabled as a survey while one or more other instruments have been enabled as surveys. Since email addresses can only be entered into the Participant List directly for the first data collection instrument, the designated email field provides another opportunity to capture the email address of survey participants.

Please be aware that designating an email field means that survey responses can NEVER BE ANONYMOUS because of the fact that the participant's email address can be viewed on a data entry form, which means it is easy to identify the record/response to which the email address belongs.

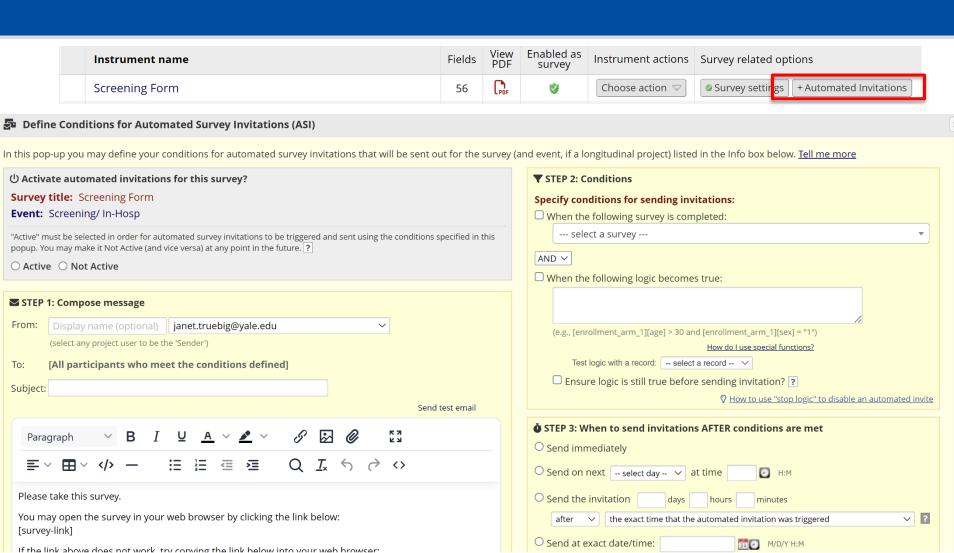
NOTE: If the participant's email address has already been captured directly in the Participant List, then that email address will supersede the value of the email field here when survey invitations are sent to the participant. Also, if the email invitation field exists on multiple longitudinal events, on a repeating instrument, or on a repeating event, the field's value will be syncronized across all instances/events so that changing it in one location will change the value across all events/instances where the field appears.

Survey-specific email invitation field: While the email invitation field discussed here is a project-level setting, it is helpful to know that there also exists a survey-level email invitation field option that can be utilized for particular surveys in the project (whereas the project-level field would be applied to ALL surveys). A survey-specific email invitation field can be enabled for any given survey, in which you can designate any email field in your project to use for sending survey invitations for that particular survey. Thus, you can collect several email addresses (e.g., for a student, a parent, and a teacher) and utilize each email for a different survey in the project. Then you can send each person an invitation to their own survey, after which all the survey responses get stored as one single record in the project. See the 'Survey Settings' page in the Online Designer for this survey-level setting.

Only fields with email validation will be listed in this dropdown box



Option 1: Automatic Survey Invitation





Cancel

Save & Copy to...

Save

Option 1: Automatic Survey Invitation (ASI) Tips and Tricks

- 1. Use piping to personalize the invitation message
- 2. If you are using a study email address to send the invitation, add the email address as a secondary email in your profile (link on top right of 'My Project' page). The email address will be available in the 'From' dropdown box on the ASI set up page.
- 3. If you delete the default text in the compose box, make sure to include the smart variables, [survey-link] or [survey-url], in the message that you compose.
- 4. You can format using HTML code or the rich text editor

Option 1: Automatic Survey Invitation (ASI) Tips and Tricks

- 5. If applicable, add a condition for stop logic
 - For example, if you would like the project to stop sending a scheduled invitation if the patient withdraws from the study, you can include in the condition [withdraw] <>1 and check the box 'Ensure logic is still true before sending invitation'.
- 6. How to test if the ASI logic is set up correctly
 - You can test the ASI logic in the 'Data Quality' module. Add a custom quality rule with your ASI logic and check how many records do not fulfill the condition.

Questions?

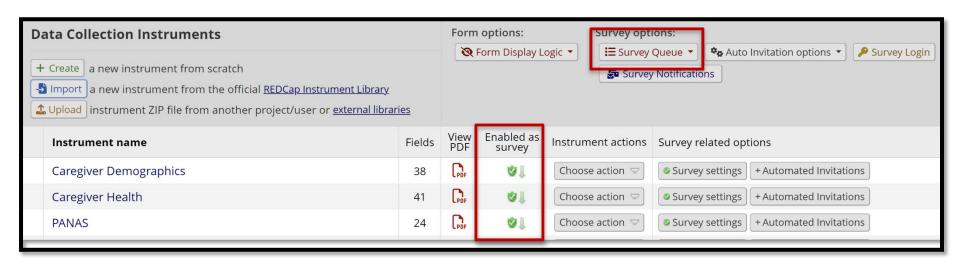
Option 2: Survey Queue

- Displays a list of your surveys to a participant all on a single page.
- Lists all surveys that are to be completed (like a 'to-do' list) as well as the surveys that the participant has already completed.
- Surveys can be set to appear in the Survey Queue based upon
 - 1) if the participant has completed a particular survey
 - 2) if certain conditions are met (based upon data values)
- One link for all surveys in the survey queue.



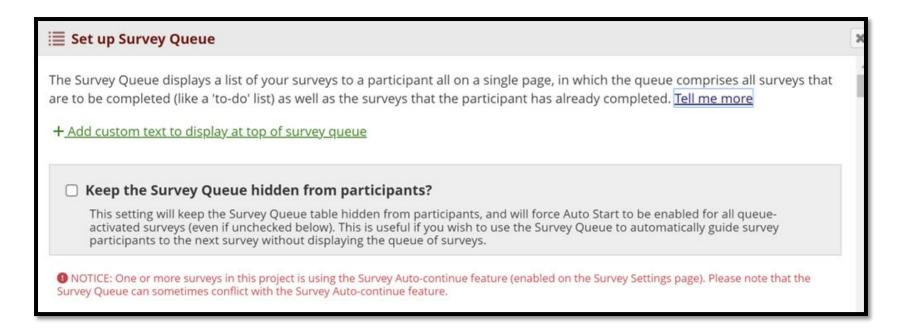
Option 2: Survey Queue Setup

 Ensure desired instruments are enabled as surveys, then click 'Survey Queue', then 'Edit Survey Queue' in the pull down.



Option 2: Survey Queue Setup

- The survey queue can be customized, including adding text at the top of the survey queue page.
- Note: the Survey Auto-continue and the Survey Queue conflict.

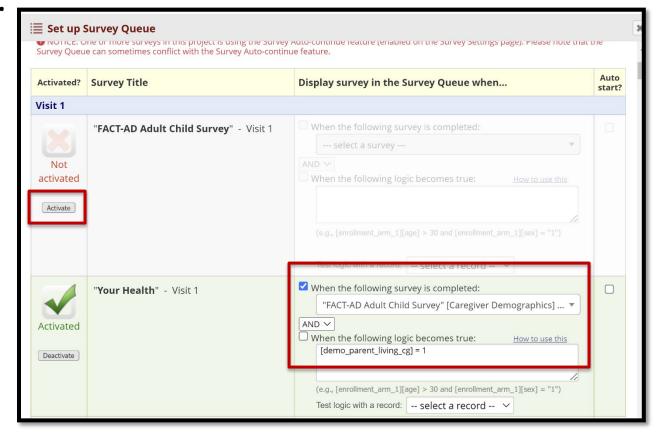




Option 2: Survey Queue Setup

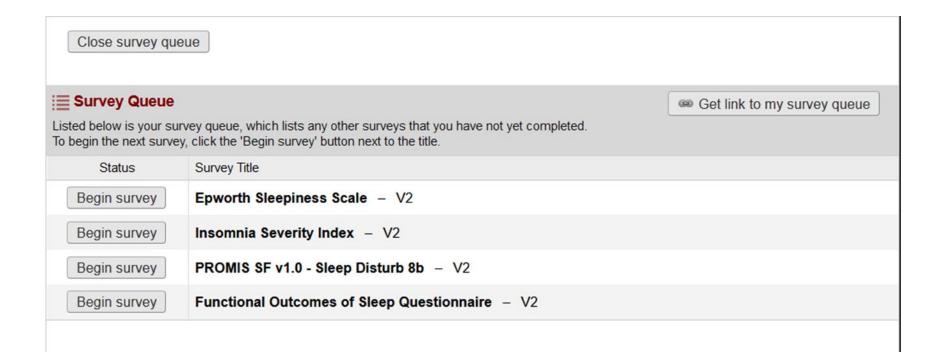
 Click 'Activate' to add a survey to the survey queue. You can then add conditional logic for when the survey will

appear.



Option 2: Survey Queue

Participants with access to their survey queue will be able to view the list of surveys they have left to do, based on the conditional logic you created.

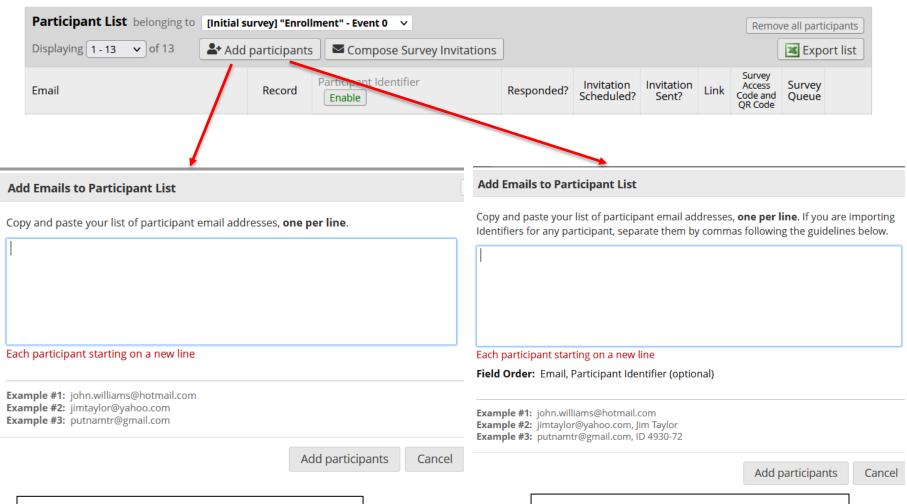


Questions?

Option 3: Participant List

- If you do not designate an email field for sending a survey, you can add participant emails directly to the participant list.
- To use this option, the first instrument of your project must be a survey.
- This is useful for a project that involves a one-time survey from a list of participants.
- There is also the option to enable a participant identifier.

The Participant List option allows you to **send a customized email** to anyone in your list and **track who responds to your survey**. It is also possible to identify an individual's survey answers, if desired, by providing an Identifier for each participant (this feature must first be enabled by clicking the 'Enable' button in the table below). Note: All survey responses collected are considered anonymous unless you 1) are using Participant Identifiers or 2) have enabled the designated email field for invitations. More details



Participant identifier not enabled

Participant identifier enabled



Option 4: Alert and Notification

- Can be used to send survey link to participants.
- Participant email should be collected in a project field.
- Can set up trigger condition.
- To send a survey link or survey queue link, include the relevant survey smart variable in the message.
- Refer to REDCap Training 201 slides and FAQ for instructions on how to set up alerts and notifications.

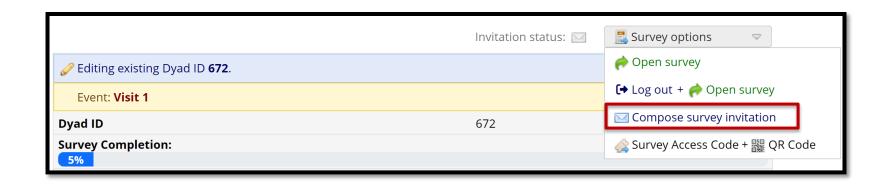
Survey Smart Variables

[is-survey]	Detects if the current instrument is being administered as a survey (returns 1 for True, 0 for False), as opposed to a form.	[is-survey]	0
[survey-url:instrument]	The web address (URL) of the specified survey for the current record/event/instance. The format must be [survey-url] or [survey-url:instrument], in which 'instrument' is the unique form name of the desired instrument. This can be used simply as [survey-url] inside the content of a survey invitation, in which 'instrument' is assumed to be the current survey instrument.	[survey- url:followup_survey]	https://poa- redcap.med.yale.edu/survey s/?s=fake
		[previous-event- name][survey- url:followup_survey]	https://poa- redcap.med.yale.edu/survey s/?s=fake
[survey-link:instrument:Custom Text]	The HTML web link that, when clicked, will navigate to the specified survey for the current record/event/instance. The format must be [survey-link], [survey-link:instrument], or [survey-link:instrument:Custom Text], in which 'instrument' is the unique form name of the desired instrument. 'Custom Text' is an optional parameter whereby you can specify the visible link text, and if it is not provided, it defaults to the survey title of the survey. The format [survey-link:Custom Text] can also be used if the instrument is assumed, such as when viewing a form or in a survey invitation. Also, it can be used simply as [survey-link] inside the content of a survey invitation, in which 'instrument' is assumed to be the current survey instrument.	[survey- link:followup_survey]	Follow-up Survey
		<pre>[next-event-name] [survey- link:followup_survey]</pre>	Follow-up Survey
		[survey- link:prescreening:Ta ke the pre-screening survey]	Take the pre-screening survey.
[survey-access-code:instrument]	The Survey Access Code of the specified survey for a given record/event/instance. The format must be [survey-access-code] or [survey-access-code:instrument], in which 'instrument' is the unique form name of the desired instrument. This can be used simply as [survey-access-code] inside the content of a survey invitation, in which 'instrument' is assumed to be the current survey instrument.	[survey-access- code:followup_survey]	LDNP3EW7W
		[previous-event- name][survey-access- code:followup_survey]	DDFRLCTCR
[survey-return-code:instrument]	The Survey Return Code of the specified survey for a given record/event/instance in order to allow a participant to return to a completed or partially completed survey response when using the 'Save & Return Later' survey feature. The format must be [survey-return-code] or [survey-return-code:instrument], in which 'instrument' is the unique form name of the desired instrument. This can be used simply as [survey-return-code] inside the content of a survey invitation, in which 'instrument' is assumed to be the current survey instrument.	[survey-return-code:followup_survey]	TFX4E4YN
		[previous-event- name][survey-return- code:followup_survey]	HEJNFHD4

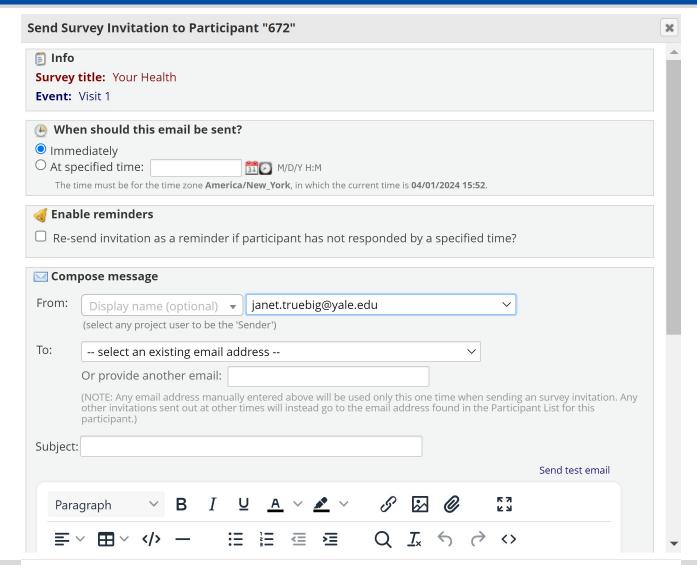


Option 5: Compose survey invitation option on the data entry form

A survey invite can be sent for a particular record and instrument. Open the instrument for the record and the 'survey options' pull down bar is in the upper right corner.



Option 5: Compose survey invitation option on the data entry form





Questions?

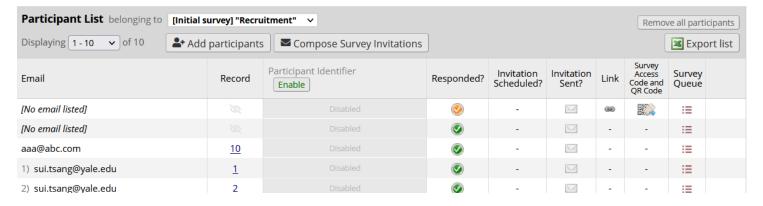
How do I track survey responses?

Survey Distribution Tools

Participant List

- Choose the survey from the drop-down box
- List of participants for the selected survey will be shown
- You can track who responded to your survey
- You can send customized email to anyone on the list
- You can click the links in the record and responded column to access the record





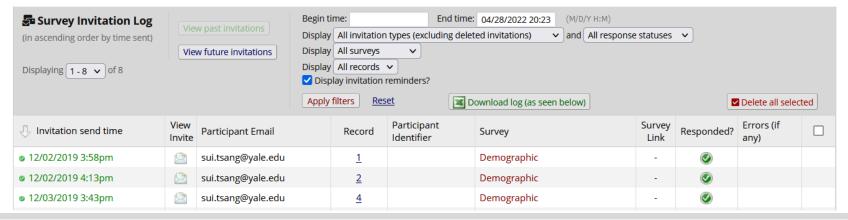


Survey Distribution Tools

- Survey Invitation Log
 - View past or future invitations (Default view is future invitations)
 - Log can be filtered by invitation types, surveys, records or response status
 - You can view the invitation email itself by clicking the icon in the 'View Email' column
 - Option to delete scheduled invitations



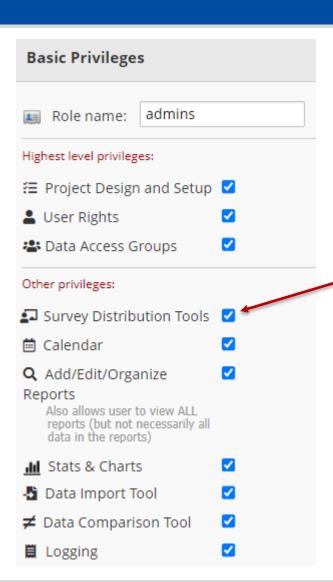
Listed below are the survey invitations that have already been sent or have been scheduled to be sent to survey participants in this project. For each invitation it displays the participant email, participant identifier (if exists), survey name, and the date/time in which the invitation was (or will be) sent. You may even view the invitation email itself by clicking the icon in the 'View Email' column. Please note that all times below correspond to the time zone "America/New_York", in which the current time is 04/28/2022 8:23pm.





User Rights

User Rights



Survey Distribution Tools must be enabled in the user rights page in order to access participant log and survey invitation log

User Rights

	Data Viewing Rights			
Click the header to for all instruments	No Access (Hidden)	Read Only	View & Edit	Edit survey responses
Caregiver Demographics (survey)	0	0	<u></u>	
Caregiver Health (survey)	0	0	<u></u>	
PANAS (survey)	0	0	O	
Caregiver CESD10 (survey)	0	0	<u></u>	
NPI (survey)	0	0	<u></u>	
Caregiver ECR-RS (survey)	0	0	<u></u>	
	^	_	_	

Enable the 'Edit survey response' right if you need to edit data on completed survey.

Project Testing

Project Testing

- 1. Always test your project before collecting study data.
- 2. Add yourself as study participant.
- 3. Enter data to trigger any automatic survey invitations.
- 4. Confirm the survey invitation text and survey link are correct.
- Enter survey data as study participant and confirm survey works as expected.
- 6. Have other study team members to test the surveys.

QUESTIONS?

Thank You!

Contact us at REDCap@yale.edu



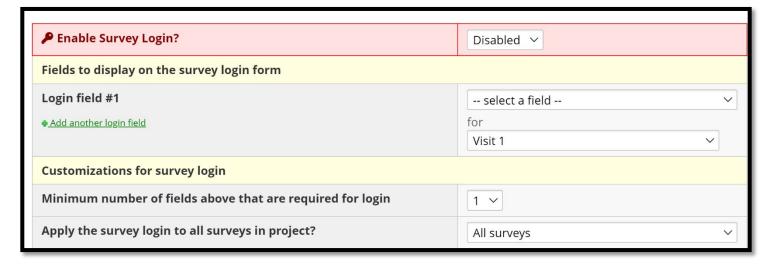
Additional Reference Material

Other Survey Features

Survey Login

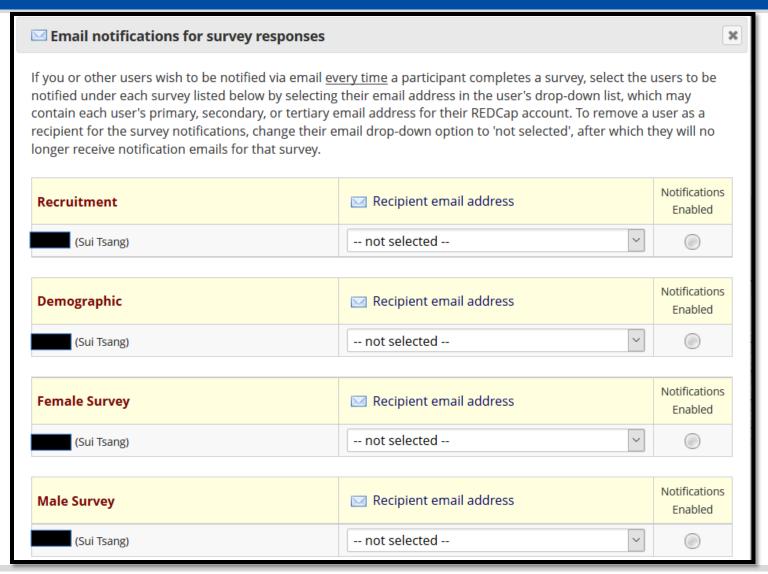
 Select field(s) that you wish to serve as the login fields for the respondent to enter.







Survey Notifications





Survey Settings

Title to be displayed at the top of the survey page

Text displayed at top of survey after title. Can use the rich text

Preview your survey in the preview box. If using enhanced button,

Description

Setting

Survey Title

Survey Instructions

Survey design preview

Survey instructions	editor to format the text
Logo	Optional, display an image above the survey title. If using logo, you can choose to hide survey title on survey page
Enhanced radio buttons and checkboxes	Larger buttons and checkboxes. Color will change when selected
Size of survey text	Normal, large, very large
Font of survey text	18 choices of fonts to choose from
Survey theme	11 themes to choose from. You can also create your own custom theme

try clicking the buttons to see the color change

Curvoy Cottings

question label.

for each survey

All on one page or one section per page

survey queue auto-start option is enabled

participant completes this survey.

logic.

to each question. Cannot be used if there is branching

<u>Custom numbered</u> – REDCap will not add any question

This option will not be available if the auto-continue or

A PDF copy of the survey response will be immediately

stored in the field specified in this setting whenever a

If using different email fields for sending different surveys,

this setting can be used to specify which email field to use

number but you can include the question number in the

Survey Settings		
Setting	Description	
	<u>Auto numbered</u> – Question number automatically added	

Question Numbering

Question Display Format

of survey

field

Allow participants to download

a PDF of their responses at end

Save a PDF of completed survey

response to a File Upload field

Survey-specific email invitation

Survey Settings

Setting	Description
For 'Required' fields, display the red 'must provide value' text on the survey page	Default is yes, option to suppress the display by choosing no

Allow survey respondents to view aggregate survey results after completing the survey answers will be highlighted in the results.

After completing the survey, participants can view ALL responses in aggregate graphical format and/or as descriptive statistics. Also, the individual respondent's answers will be highlighted in the results.

Text-To-Speech functionality Allows text on survey page to be read audibly to participants.

Maximum number of responses to collect. Prevents

responses have been collected.

Response Limit (optional)

Time Limit for Survey
Completion (optional)

The amount of time that each respondent has to complete the survey based on when they were initially sent the survey invitation. Note: This feature excludes public survey links

respondents from starting the survey after a set number of

Survey Settings

Time after which the survey will become inactive.

Email the respondent when they complete the survey

Description

Setting

(optional)

Survey Expiration (optional)

Allow 'Save & Return Later' option for respondents?	Allow respondents to leave the survey and return later.
Auto-continue to next survey (Optional)	Automatically start the next survey instrument after finishing this survey
Redirect to a URL	Redirect to a webpage when survey is completed
Survey Completion Text	Displayed after survey is completed as 'thank you' text
Prevent survey responses from being saved if the survey ends via Stop Action?	If a Stop Action triggers the end of the survey, you may choose to keep the submitted responses or to prevent them from being saved as data in the project.
e-Consent Framework	For use with eConsent
Send confirmation email	