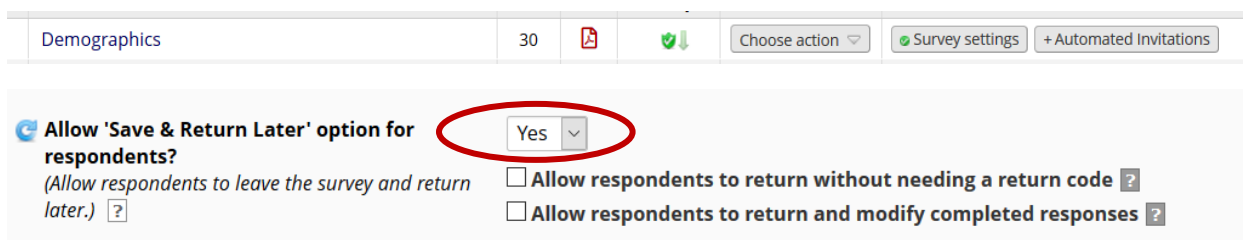




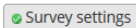
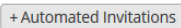
Frequently Asked Question (FAQ) Library






How do I find the survey return code?

The survey return code allows respondents to save their progress and return to the survey where they left off.

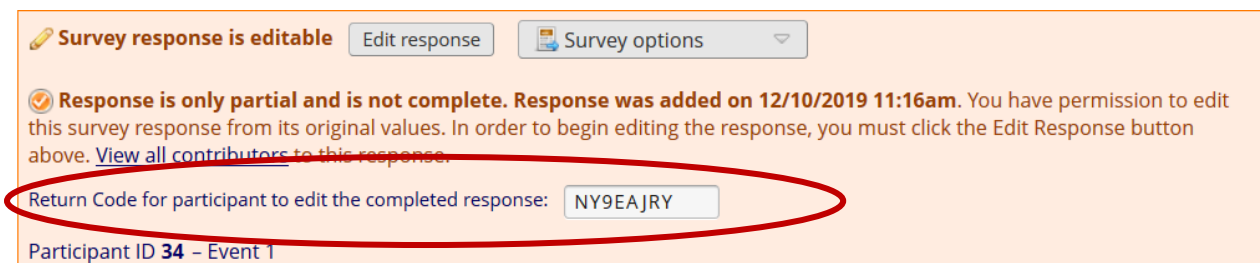
1. To use this feature, you must enable the **'Save and Return Later'** option in the **Survey Settings** section of the **Project Setup** tab.


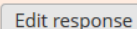
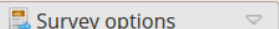



Demographics 30   Choose action  

 **Allow 'Save & Return Later' option for respondents?** Yes 
(Allow respondents to leave the survey and return later.)  **Allow respondents to return without needing a return code**  **Allow respondents to return and modify completed responses** 

2. With this feature enabled, respondents will be given a return code when leaving a survey. The return code is required to re-enter and finish the survey.
3. If participants forget their return code, you can find the return codes on their Survey Response page.



 **Survey response is editable**  

 **Response is only partial and is not complete. Response was added on 12/10/2019 11:16am.** You have permission to edit this survey response from its original values. In order to begin editing the response, you must click the Edit Response button above. [View all contributors to this response.](#)

Return Code for participant to edit the completed response: NY9EAJRY

Participant ID 34 - Event 1

- a. Retrieve the return code by opening their survey. Their return code will be at the beginning of their survey responses. See example above.